

New River Valley Pediatrics

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The physicians and staff of New River Valley Pediatrics would like to inform you of important changes coming to our practice. By mid-July all of our physicians will be focusing more completely on outpatient care in our offices and less on in-hospital care. We are excited about this change. Care of our newborns and older children who require hospitalization will be provided by pediatric hospitalists at both Carilion New River Valley Medical Center and Lewis Gale Montgomery. Our pediatricians will continue to focus on excellent outpatient care!

Below are frequently asked questions regarding this change.

What is a pediatric hospitalist and what do they do?

Pediatric hospitalists are pediatricians who work mainly for hospitals caring for babies in the newborn nursery and older children who require hospitalization. Pediatric hospitalists work with your regular pediatrician and will provide information about the hospital stay and follow-up plans. Because pediatric hospitalists have no outpatient responsibilities they can provide a continuum of care while your child is in the hospital.

How will these changes affect your family's care at New River Valley Pediatrics?

Importantly, we will be more available in the office for you and your children. Appointments and schedules will not be disrupted because your pediatrician has been called to an emergency. Although, we will not be seeing your child regularly in the hospital, we will stay in touch with the hospitalists while your child is in the nursery or hospital and provide follow-up care in the office.

How can I make sure that my newborn can become a patient of New River Valley Pediatrics after delivery?

If you are expecting a new baby we look forward to welcoming you to our practice. We will be having open houses for expectant parents beginning in the next 6 weeks. During these open houses, you will be given information about New River Valley Pediatrics, meet some of our staff and Pediatricians, and get a tour of the office. You will have the opportunity to ask questions. If you would prefer a one on one meeting with one of our pediatricians please contact one of our offices to schedule.

Although we will not be seeing your newborn in the nursery, you will be asked by the hospital staff who will be taking care of your newborn following discharge. Once you inform the staff that you will be following-up with New River Valley Pediatrics the hospital staff will consider our office a part of your newborn's care team. Prior to discharge you will be asked to contact our office and make an appointment for follow-up care. We will receive your newborn's information from the hospital and will have that available when we see your newborn for the first visit.

Please ask one of our pediatricians if you have any questions about the upcoming changes.

We have served New River Valley families for over 60 years and look forward to continuing our tradition of providing high quality family-centered pediatric care for many years to come.